

# Report of East North East Area Leader

# **Report to Inner North East Area Committee**

# Date: 12<sup>th</sup> March 2012

# Subject: Priority Neighbourhood Update Report

Are specific electoral Wards affected?	🖂 Yes	🗌 No
If relevant, name(s) of Ward(s): Chapel Allerton and Moortown		
Are there implications for equality and diversity and cohesion and integration?	🛛 Yes	🗌 No
Is the decision eligible for Call-In?	Yes	🛛 No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	Yes	🛛 No

#### Summary of main issues

- 1. To provide an update to the committee on the progress and action being undertaken by the Neighbourhood Manager in the priority neighbourhoods within the Inner NE Area.
- 2. To provide an overview and context to the 2011 Neighbourhood Index information.
- 3. To provide an update on the work completed in 2011/12 financial year
- 4. To provide the committee with refreshed Neighbourhood Improvement priorities for the 2012/13 financial year.

#### Recommendations

5. That the committee note the content of this report and agree the refreshed Neighbourhood Improvement priorities.

# **1** Purpose of this report

- 1.1 The aim of this report is to discuss the two priority neighbourhoods and provide context to the 2011 neighbourhood Index information adding to the contents of the two draft Neighbourhood Improvement Plans.
- 1.2 It is further the aim of this report to provide a refreshed Neighbourhood Improvement Plan (NIP's) for the priority neighbourhoods and allow the committee to comment and examine these plans.

# 2 Background information

2.1 The previous Neighbourhood Improvement Plan priorities were agreed at the Inner NE Area Committee Meeting in June 2011.

### 3 Main issues

# 3.1 Chapeltown Neighbourhood Management Achievements

- There has been a considerable amount of work undertaken over the last twelve • months around training and employment opportunities for residents of Chapeltown and the Neighbourhood Index appears to show an improvement here, notably in the numbers in receipt of Job Seekers Allowance although obviously this is just the start of a longer project. The Uhuru Real Chance project which started in February 2011 as a partnership between Chapeltown Youth Development Centre and LCC Employment and Skills has been successful in engaging some of those residents most distanced from the job market and has been successful in getting over 20 people into colleges or full time education, 32 people have completed the SIA training course and 20 people are now in full time or part time education since involvement with this group. This is in addition to the work around promotion of the Reginald Centre Job Shop which culminated in the event in January 2012 which saw over 400 local people attend the job and training fair, the work promoting and linking the new learndirect facility in Chapeltown to the local agencies and networks and promoting within the community and working with UNITY Enterprise employment support team to help continue the service to Uhuru.
- The work around community safety and support for young people has been a • notable part of the work completed over the last twelve months and a number of events and capacity building as well as projects have been initiated and taken place including the Uhuru project outlined above. In addition to this work around the Free 2 B Me girls group in the Palace and support provided for this group, working to secure a £20K Home Office grant for all the agencies in Chapeltown to deliver a coordinated LEAP conflict resolution training package, 2 funding bids to the Big Lottery which were unsuccessful but helped to gel the VCS and statutory services together around a common objective which served to improve relations between providers. The work around bonfire night was particularly successful and involved a combination of voluntary and statutory services coming together to deliver a highly successful project involving a diversionary event attended by nearly 250 young people but also incorporating a policing plan, environmental sweeps and work completed by partners including West Yorkshire Police and LCC EAT staff, WYFS work with voluntary and statutory youth groups, links to conflict resolution training

and work around the selling of fireworks all came together with the resulting significant reduction in offending and anti social behaviour over this period as a successful outcome.

- The environmental work has not been as successful as other elements of the Team Neighbourhood project within Chapeltown and Scott Hall as other pieces of work although the improvements in fly tipping are evident from the Neighbourhood Index the waste issues have seen a dramatic increase and it is the intention to link in with the new locality teams to work to reduce these. There have been local success around the environment and key times of year, notably following the disorder in August 2011 where all local agencies were able to respond at short notice and work tackling and removing debris, repairing damaged buildings as well as working proactively to remove any depositions of waste. This well received by the local community and the Police. In addition, being able to work up to and immediately after the Chapeltown Carnival with a planned multi agency response saw the majority of the waste issues cleared and generated a number of compliments from local people. In addition there has been considerable success around the Chapel Allerton Community First panel which is now operating in this area and is already making decisions on funding for community projects. In addition the priorities for each neighbourhood have been agreed and sent to the CDF.
- The work with the community around the Neighbourhood Improvement Plan has been partially successful with the Neighbourhood Manager discussing the document at local groups but being unsuccessful in establishing a community leadership team within this area. The plan is to look at a different model and establish this over the next twelve month. On a positive note, the work around support for the Chapeltown Development Trust conversations and Market events as well as the work done to bring together the Shamira Grant Celebration event with the community has seen an improvement in relations between the statutory agencies and community of Chapeltown and it is aimed to continue this work over the next twelve months.

### 3.2 <u>Meanwood Neighbourhood Management Achievements</u>

In Meanwood one of the major issues has been around reducing the crime and anti • social behaviour issues prevalent in the area. This has been successful with the partnership approach in the Chapel Allerton side seeing an overall 45% reduction in reported ASB and a 16% reduction in overall offending. This has been coordinated through the Chapel Allerton Challenge and Support group which has successfully linked the enforcement and supporting elements of services to target interventions to the individual or family as required. Further work about linking in the local school clusters more directly into this process is being worked on at this time and from the interim statistics included in the Neighbourhood Improvement Plan it is anticipated that a significant improvement will be seen. In addition in January 2012 a burglary Outcome Based Accountability (OBA) project commenced in the area looking at both targeting of perpetrators, target hardening of vulnerable properties and identifying and supporting those at risk of becoming perpetrators in the future which it is hoped can create a long lasting improvement in the estate overall. In the Stonegates there has been an increase in reporting which is welcomed, even though the crime statistics have increased, due to the evident improvement in confidence felt by the local community. Anecdotal information from surveys and visitors to agencies indicates that this work has seen a significant improvement in the estate already and this continues to improve through the strong partnership that has been established. The work in the Stonegates has proved so successful it was the subject of a best practise visit by the Chief Constable for West Yorkshire and has also been mirrored in the approach being taken in another part of the city.

- The environmental improvements in Meanwood are one of the major achievements in the Team Neighbourhood process seeing the Neighbourhood Index improve to above the city average over the last twelve months. This has been done through a series of work around linking partners together to provide more effective and responsive services and use of advertising of fly tipping prosecutions as well as clarifying the responsibilities of residents around the refuse services. This was completed on the back of a series of action days in 2010 and it is hoped to continue and expand this work in the next twelve months to further improve the condition of the area.
- The more recent work around employment and skills promises significant improvements in this area as well, ZEST have secured funding for a 12 month pilot employment and skills course and learndirect have agreed to set up and work club in the locality. There was survey work undertaken and it was found that there was a lack of services for local people within this neighbourhood around this work area and this is a direct response so it is hoped to see further improvements over the next twelve months.
- The activities for young people in this area are again a significant improvement and have originated through the local management team for this area. In summer 2011 there were activities for young people during each day of the summer holidays and this has helped reduce ASB and damage during this period on the estate. There has also been two new youth groups set up on the Beckhill estate operating from the newly established Beckhill house and events at Meanwood Cricket Club have also helped attract over eighty young people and their families to them. Further, the establishment of a NEET drop in centre at the Beckhill house and the further linkages to be made to local youth groups promises to make inroads into the NEET issues in this area and the establishment of 6 weekly attendance sweeps jointly with WYP and LCC Attendance Team, piloted in December 2012 and linking directly through the Networks CLG has been welcomed and reports will come back to the area committee for future meetings.
- The work to establish the Team Neighbourhood Approach is almost complete, there is a strong and effective Management Team in place which is a great assistance to agencies working in the area or initiating new projects and has improved links between agencies over the last two years. The inaugural Community Leadership Team meeting took place on 2<sup>nd</sup> March and will be continued for the remainder of the year. The meeting of the Management team in February also identified that there is a greater need for involvement and this is one of the proposed priorities for the next twelve months.
- 3.3 Moor Allerton Neighbourhood Management Achievements

The following are the major achievements of the Moor Allerton Partnership which manages the Moor Allerton and Queenshill Priority Neighbourhood.

- The Jobcentre Plus provide services in the MAP area to help people wanting to find work. They have access to a range of learning opportunities, jobs and financial support and they can advise you of the correct routes to take, to ensure a smooth move into work. In addition Jobseeker advisor sessions are available at Moor Allerton Library.
- A programme of activities is running at Alwoodley Children's Centre including parenting groups, cook for life, ESOL sessions, play and stay and bumps and babes. The Children's Centre has an outreach worker who focuses on the MAP area.
- £22,000 of Area Panel funding has been secured to install and link up the CCTV system at Alderton Heights to a 24 hour monitoring system
- A Health Needs Assessment (HNA) was been completed in Autumn 2011. Overall the HNA highlights a variety of health needs, however it also showed that there are number of existing enabling and reinforcing factors, ie there is a range of voluntary and statutory organisations working on these needs. The HNA research has led to the following actions, some undergoing, others to be developed with the Moor Allerton partnership to strengthen health improvement:
- Sessions to discuss making the home Smoke Free and to signpost parents to the NHS stop smoking service, 2 have taken place in February and outcomes will be evaluated. Further sessions to be planned throughout the year. Capacity building session could be designed and delivered to enable front line staff in MAP organisations to promote Smoke Free and the NHS stop smoking service.
- Strengthening communication was a need that was highlighted; between
  organisations and from the professionals to community members. An organisation
  directory is being put together which will include information about the services
  provided by all MAP partners and other appropriate local or citywide services,
  available community activities, referral pathways and publicity materials. This will
  be circulated to all partners to raise awareness of each other's services and to
  signpost/refer community members where appropriate. It will updated and
  evaluated during the year.
- A "Health and Money" Awareness day is recommended. This will take the form of a community health fair event incorporating agencies who provide support and advice, about debt, benefits advice, loan sharks, credit union, smoking cessation, mental health support and healthy lifestyles.
- Researching and communicating to MAP partners the availability of citywide and neighbourhood services that provide support for issues around mental heath and domestic violence as these were raised as concerns. Guest speakers on mental health and domestic violence will be invited to a future MAP meeting.

- Researching further the data findings around Incapacity Benefit Claimants with long term mental health issues and investigating if the partnership can work to increase support for people in this situation.
- 3.4 Neighbourhood Index Assessment 2011 Statistics
- 3.5 The Neighbourhood Index comparisons have now been completed and are attached to the relevant Neighbourhood Improvement Plan. They are given some context in the paragraphs below.

Meanwood 6 Estates Neighbourhood Index Comparison 2010 – 2011

- In this area there has been an improvement overall of 4 places and the area now stands at 23<sup>rd</sup> in the city overall. The major success has been around the Economic Activity, Environment, Health and Education domains and illustrate a great deal of the work that has been undertaken over the last twelve months.
- The domains showing deterioration are Community Safety, Housing and Low Income. There are however some linkages and factors which need to be considered when the first two of these are considered. The area includes a significant clearance area which has had a large ad negative impact on issues such as housing turnover and the number of empty properties, these are now almost cleared and this should have an impact on future neighbourhood index information (although possibly featuring in the 2013 statistics due to the time lag in the information included here). This has almost certainly had a negative impact upon two of the notable crime deteriorations of Acquisitive Crime and Environmental Crimes (essentially criminal damage). In addition, the community confidence work which has been taking place as part of Operation Bowfin has seen a marked increase in reporting and providing information which has brought about an increase in enforcement activities but also created a spike in the statistics which is positive but can be seen as a negative statistically.

Chapeltown and Scott Hall Neighbourhood Index Comparison 2010 – 2011

- Overall this area has seen a slight improvement since 2010 with the overall rank improving by one place up to 5<sup>th</sup> in the city. There have been improvements in many of the domains and many remaining static which can be seen as a positive in some cases due to the current national economic situation however there are areas of improvement identified which need further work.
- One of the most significant improvements is in the Economic activity which has seen reductions in JSA claimants and Lone Parents on Income Support within the area. The Housing domain also continues to climb and is now on a par with the city average while education overall has also seen a significant improvement with the exception of the NEET figures which will require further work in 2012. Health has also seen a slight improvement overall and low birthweights in particular which illustrate the excellent work undertaken by the NHS and partners in tackling the Infant Mortality issues within the Chapeltown and Scott Hall neighbourhood.

The more challenging issues relate to the environment as a crucial area. This has ٠ seen a significant score decrease (although a ranking improvement) and although the amount of fly tipping has reduced the Waste Issues (calls for service to the LCC Environmental Action Team) has seen a marked rise. It is proposed to link in with locality team EIZ project to work to reduce these as well as some significant environmental improvements that are proposed around the Scott Hall estate. Community safety has seen a decrease however the more recent statistics included in the NIP would indicate that positives are evident as well. There has been a significant reduction in Acquisitive crime and ASB related issues but more work needs to be undertaken around other issues within Chapeltown. The Low Income domain is one that is also proving difficult to make significant inroads into. There has been a significant increase in the numbers of Households receiving in work benefits which are affecting the figures significantly in this domain. This could be due in part to the increased accessibility of the benefits and council services through the Reginald Centre as well as a number of benefits days which have been hosted at this centre and organised with Chapeltown CAB and have concentrated on reducing poverty and looking to ensure that families are obtaining all the benefits they are entitled to. The remainder of the domains in this section have either improved (Children in workless households and Court Payment Orders) or remained static.

# 4 Corporate Considerations

### 4.1 Consultation and Engagement

- 4.1.1 Consultation and engagement for this process is completed through the Community leadership Teams in development, attendance and consultation through community groups and through the BIG group in Meanwood.
- 4.1.2 The Chapeltown CLT has not been as successful or had the same enthusiasm as it has in other areas so it is proposed to take the consultation and engagement of the NIP through the developing Chapeltown and Harehills cohesion forum. Engagement has been on going however with involvement from a range of residents groups in the area. There are proposals around the setting up of a Neighbourhood Improvement Board for this area which is being explored at this time.
- 4.1.3 The initial date for the Meanwood CLT has been agreed upon for early February and residents are in the process of being contacted and visited at this time. Carr Manor school council have been visited and a number of young people from this group are also keen to get involved and with the residents proposed by local agencies it is expected that this should be a positive group.
- 4.1.4 The Chapel Allerton Community first panel has been set up and is working around the allocation of funding provided for Chapel Allerton by the Community Development Foundation (CDF). The group is made up of residents and business representatives from across the ward and has proved successful to this point.

### 4.2 Equality and Diversity / Cohesion and Integration

4.2.1 Equality and Diversity are monitored through the NIP's and in identifying inequalities and looking to resolve these, this information forms a crucial part of all work in priority neighbourhoods.

# 4.3 Council Policies and City Priorities

4.3.1 The work links directly to overall city wide plans through the Vision for Leeds.

# 4.4 Resources and Value for Money

4.4.1 This project looks to better integrate and streamline existing resources creating an integrated approach to issues with associated improvements in value for money.

# 4.5 Legal Implications, Access to Information and Call In

4.5.1 The decisions made in relation to this post (given the Well Being funding and delegated function) are subject to call in

### 4.6 Risk Management

4.6.1 Not applicable in this instance.

# 5 Conclusions

5.1 The approach being taken in both of these priority neighbourhood is working and progress is being made. In particular, the work in Meanwood is proving successful and popular with both residents and partners.

### 6 Recommendations

- 6.1 That the committee note the contents of this report and the updated NIP's in the appendices.
- 6.2 That the committee agree the neighbourhood improvement priorities within the NIP's for the next twelve months.

### 7 Background documents

- 7.1 Area Committee Roles and Functions 2011/12
- 7.2 2011 Neighbourhood Index comparisons of Meanwood 6 estates and Chapeltown
- 7.3 Chapeltown and Scott Hall NIP
- 7.4 Meanwood NIP
- 7.5 Moor Allerton NIP